

ABSTRACT

Title : **Satisfaction of PWDs in Bailen On Government Programs and Phenomenological Inquiry of Their Lived Experiences**

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Persons with disability (PWD) were those who have long-term physical, mental, intellectual or sensory impairments. Their absence of such capabilities, because of deficiencies made their everyday life harder than usual. They are facing certain limitations of action's they were able to perform. In the Philippines, there were 1,443,000 of 92.1 million household population were disabled according to Philippine Statistics Authority (2010). However, only 50,000 PWD cardholders were taking advantage of the benefits given by the government such as 20% discount and Value Added Tax (VAT) exemption on any private or public sectors, 5% discount. The main objective of this study was to determine the perception and satisfaction of the PWD beneficiaries on different programs and benefits that the municipality was giving them. Another purpose was to know the different experiences of the PWDs including the challenges that they were facing due to their disability and how they coped up with these challenges.

The major research method used in the study was mixed method. Mixed method is the combination of Qualitative and Quantitative method. For the quantitative data, fifty (50) PWDs from different barangay were selected to answer the survey questionnaire. For the qualitative data, five (5) selected PWDs with different disabilities and age bracket were selected for the one on one interview. Statistical treatments were used to analyze the quantitative data such as frequency, percentage and weighted mean. Moustaka's data analysis method was used to analyze the qualitative data and to describe the lived experiences of a disabled person. The findings proposed that the PWDs in Bailen were very satisfied (3.71

overall mean) on the programs and benefits that were given to them by the local government and the national government as shown in data gathered. In addition, the data also concluded that despite of the challenges, discrimination and exclusion they (PWDs) still find way to coped up with all of the trials in life with the help of their family and the community.

Finally, this research concludes that PWDs in Bailen thus need further attention and aid from the government and local community to help them battle daily life challenges. Therefore, this study provides helpful recommendations that were suggested in the chapter 4 of this study which can be a basis for additional aid and assistance for PWDs.

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RESEARCH APPENDICES

Appendix 1: Interview Schedule