

ABSTRACT

Title: LIFE BEHIND THE WHEEL: THE LIFE AND JOB SATISFACTION OF TRICYCLE DRIVERS IN THE MUNICIPALITY OF GEN. E. AGUINALDO

Authors: Jolina B. Andaleon
Mark Jason Maquiniana
Mitzi Mae D. Andaleon
Ana Divine R. Glorioso
Dominique R. Enriquez
Errel Jones E. Bendo
Jhon Paul Hernandez
Lovely Ellierose A. Barbacena
Joshua D. Jonggay
Jimwelle E. Reyes
Manelyn B. Agor
Boyet G. Dile
Ivan C. Mendoza
Mary Joy A. Veranda

Grade Level: Senior High School

School: General Emilio Aguinaldo High School

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Subject Teacher: Dr. Mary Ann B. Gatpandan

Motorized tricycle is considered as a convenient transportation in the Philippines most commonly in rural areas. This kind of transportation gives positive impact not only to the commuters but also to the tricycle drivers as it serves as a source of living. Commonly, this manual work is very significant to every community yet the challenges and struggles they encounter behind this job are continuously been unseen. This study aimed to know the life and job satisfaction of tricycle drivers in the Municipality of General Emilio Aguinaldo. This was also conducted to describe their experiences as a driver.

A mixed method research was used to know the level of satisfaction of tricycle drivers towards their job and to describe their current situation. For the quantitative part, we applied descriptive method and phenomenology for the qualitative. Among 258 tricycle drivers, we selected 60 respondents who answered the validated questionnaire and 3 co-researchers. Purposive sampling was used in selecting respondents and co-researchers of the study. The researchers-made questionnaire was used as the major tool in data gathering which was divided into 3 parts: Satisfaction level on family income, satisfaction level on policies and regulations implemented by tricycle drivers and services rendered by tricycle drivers towards passengers. We utilized statistical treatments such as frequency, percentage, rank distribution, weighted mean and pearson correlation coefficient and moustakas method to highlight the insights of experiences of tricycle drivers in General Emilio Aguinaldo. It was discovered that most tricycle drivers are middle age men. In addition, the income of tricycle drivers was found very low to sustain all personal and family needs. The study revealed that tricycle drivers are satisfied on their job in spite of low income because General Emilio Aguinaldo Cavite Operators and Drivers Association give various benefits and treatment that helps the members financially and morally. It was proven also that the willingness of drivers to serve people is one the reason that made them satisfied on the job. In addition, the data shows that age does affect the job satisfaction of tricycle drivers while family incomes have a significant relationship on their job satisfaction. Moreover, the challenges and struggles of tricycle drivers were mentioned along with the solution how they

cope in this. In fact, as support to the survey, the results of interview correspondingly show that the benefits given by the association and passion of tricycle drivers on their job made them continue as a driver.

Finally, this paper suggests recommendations that will improve the activities and programs of GEACTODA that is divided into 3 parts. It is composed of the proposed suggestions that will aims to increase the job and life satisfaction level of tricycle drivers.

MARY ANNE GATPANDAN LPT, MEd

Subject Teacher

RESEARCH REVIEW PANEL

Approved by the Department of Educational Management with a rating of _____

